

Five Years After Superstorm Sandy, National Grid Continues to Modernize, Storm Harden Energy Systems

Investments Improve Safety and Reliability for Customers

Dear stakeholder:

In the five years since Superstorm Sandy hit the eastern seaboard and devastated a wide swath of National Grid's gas service territory in New York, the company continues to invest in its infrastructure to make its energy systems stronger, more resilient and safer for its customers across the state.

This unprecedented event created a national conversation around the resiliency of our 21st century energy systems. And today, with the recent destruction we have seen from Hurricanes Harvey, Irma and Maria, we know that extreme weather is here to stay and energy companies like National Grid must continue to invest in the strengthening and hardening of our gas and electricity systems, and incorporate new technologies that will lead to greater safety and reliability and a cleaner environment.

National Grid is also implementing several Reforming the Energy Vision, or REV initiatives across the state that will help set the foundation for future energy platforms and increase resiliency in the face of extreme weather events.

While we transition to more resilient future energy systems, the 5th anniversary of Superstorm Sandy is also an opportunity to remind our customers about gas safety in the event of an emergency.

Safety is our number one priority, and we want to ensure our customers can properly prepare and take care of themselves, their families, and their communities. Preparedness is critical to the well-being of our customers and it helps our crews restore service quickly and safely.

With that in mind, attached is our **Natural Gas and Electric Outage Emergency Preparation Guide**. If you have any questions, please contact your stakeholder lead.

Regards,

A handwritten signature in black ink, appearing to read "Ken Daly". The signature is fluid and cursive, with the first name "Ken" and the last name "Daly" clearly distinguishable.

Ken Daly, President, National Grid New York